**User Research Round 1**

**Participant 5**

* General online medicine cabinets - tons of information, what can we do with it
* 2 kids, 12 and 9
* Have you had issues with taking medicines, or keep up with all the medicines in your family are taking? No, not really
* She would like to know…how the medicine changes with children’s weight.
* Having electronically… had a kid with a ear conditions.
* She would like to know this one isn’t good for him.
* If there are multiple medicines… ingredients in medicines he can’t have. It’s hard to find the actual ingredient because it is called different things in different medicines.
* Side effects to eye drops. His eye was weepy after giving it to him. She asked the doc, and she told her to change it.
* Nice to know what ingredients she needs, and doesn’t need, etc.
* If you know if a particular ingredient works well, you would know you prefer that drug.
* Nice to know the generic versions that are the same, but she hesitates to be a cheapskate on medicine
* Family history, how and why? Helpful to be able to put in reactions they had to certain medicines, e.g. if it made them sleepy or throw up or something like that.
* Do you think having that information would help with the doctor? Yes.
* One thing to consider is the spelling…. we need to know people will spell them wrong.
* What would you do with your medicines in a virtual cabinet? What would you do with the information? Keeping a history. I would want to know if they had any reactions, even minor reactions
* Scenario to add a new drug…what type of information would you want to know? Insurance coverage, costs, minimum age of the person that can take it, what to do if they overdose, or if she should be aware of certain side effects.
* Have any of your kids gotten hands on medicine they shouldn’t take? No.
* Definitely want to know about recalls. Would definitely want notifications of recalls and expiration dates.
* Need to know drowsiness – which medicines to give them to help sleep, or if they are going to school.
* Have kids been sick and had to try a couple of different medicines that worked for that issue? No they never had a problem like that.
* 5 or 6 medicines that family takes, what are the most important things you would want to know? Ingredients… that’s the most important. Dosage is also very important, as is the time of day it should be taken. Should or shouldn’t be taken with food, how would we be able to help with that. I would like to know if it could be left in fridge or at room temperature, expiration date. Dosage based on weight, ingredient they are looking for.
* Notification for dosages at different times a day (Notification Dose 1, Dose 2, Dose 3; Dose 1 of 2, 2 of 32 doses, with or without food. 2 teaspoons). If you need to go to a fresh bottle..
* Go to your store and come home and have meds to get into your app. How would you want to put it into the application? List of medicines in the app. (enter a name, question, it would search and populate, and enter what the doc says.. # of doses the doc told her.. because they’re different for the weight of their child)
* Doesn’t want app to calculate the dosage for her. OTC the dosage is there, If not OTC then she’s going to take what the doc says.
* Always keeps in the original bottle
* What do you see visually? Expects it to look like a medicine cabinet. It would be cute. Click on her kid and his medicines would highlight. Click on medicine, side effects, what you don’t mix with.
* How much information would you enter for each family member?Name, age, height, weight, allergies, notes section with how they reacted, and also what the drug company says the side effects are.
* That’s where you would put the allergy and active ingredients they aren’t supposed to have.
* If she put in her kids heart condition… would it bring up the medicine you can’t take this?
* It would be good to have a history - date range for the last 3 years.
* She deleted an application she used to use because it didn’t meet her needs – didn’t send notifications and these would be important to her as a user.
* Would like notifications when it is time to refill a medication and be able to do that directly from the application like you can with the CVS application